



Newcastle Pet Resort Waiver and Release of Liability

- The dog owner understands that all canine clients enrolled within daycare must be at least 12 weeks of age. Canine clients over the age of 7 months must be neutered or spayed (unless discussed/accepted by the Head Trainer).
- Proof of up-to-date C5 vaccination must be provided before attending daycare and at each annual vaccination requirement.
- Your dog must enter and leave the facility on a lead at all times.
- Dog owner will need to confirm their dog is in good health and has not been ill in the past 30 days. Newcastle Pet Resort reserves the right to request Veterinarian certificate of the dog's health.
- The dog owner agrees to disclose any know aggression/behavioural issues prior to their induction to Newcastle Pet Resort.
- Newcastle Pet Resort is an off-leash play area and dogs may be housed together and the dog owner accepts and understands that there are inherent risks associated with such an environment, included (but not limited to)
 - Transfer of communicable illness, such as Canine Cough
 - Injuries, including cuts, abrasions, bites, and sore pads
 - Behavioural problems
- The dog owner understands that should any dog become ill or injured whilst in the Newcastle Pet Resort centre, Newcastle Pet Resort staff will administer basic first aid and contact the owner immediately if transfer to a veterinary clinic for further treatment is required. Any expenses incurred are at the cost of the dog owner. NPR will make every effort to contact the dog's veterinarian, however, reserves the right to transfer to it's nominated clinics.
- The Dog Owner acknowledges that Newcastle Pet Resort staff may use certain forms of corrective behaviour techniques (in no way detrimental to the dog) to maintain an enjoyable and safe environment for all dogs.
- Newcastle Pet Resort Hours of Service is 7am – 5.30pm Monday to Friday & 7am – 4.30pm Saturday to Sunday. A late pick up will be charged at \$10 every 15 minutes or there part of. After hours contact number is **0413 40 22 07**.

- Rates are due and payable on the day of each service or the Friday following the service
- The dogs owner shall be liable for all expenses incurred by Newcastle Pet Resort in obtaining treatment for their dog/s.
- The dogs owner understands that a "no show" or "cancellation" without 24 hours notice will incur a cancellation fee of \$15.00 (inc GST)
- The dog owner accepts all liability and shall indemnify Newcastle Pet Resort, its employees, agents and /or representatives from any claims or actions of any kind arising from any loss, injury or harm that their dog sustains or inflicts upon another dog or person whilst in the Newcastle Pet Resort facility. The dog owner shall reimburse Newcastle Pet Resort for all service rendered, and services sought from third parties such as medical treatment in relation to any loss, injuries or harm sustained by your dog or inflicted by your dog upon a person whilst at the Newcastle Pet Resort facility.

I have read and understand the terms and conditions regarding the enrollment and continual service of my dog(s) at Newcastle Pet Resort and that I am waiving certain legal rights by signing and agreeing to this document.

Signature of Dog Owner

Date

Print Full Name (Owners)

Print Full Name of Dog/s
